

PAKISTAN MEDICAL COMMISSION

STEP BY STEP GUIDE FOR STUDENTS

Step by Step guide for Students who have a Complaint regarding: <u>A) Refusal of Admission on Merit</u>

B) Charging of Fee from College

Please lodge a complaint as follows:



Go to PMC Complaints Portal by clicking the link below https://cmspmc.com/registerComplaint.aspx

Complainant Information



Fill all the details carefully in the section "Complainant Information" on the left side

Complainant Information

Full Name *

Email *	
Contact No. *	03331234567
Identification Type *	O Passport
CNIC *	35202-1234567-1

Ticket Details



Select type of Department Wise Issue. You can pick any one from the two options in the dropdown.

Department Wise Issues *

Status Category*

Select Department Wise Issue	

Registration No.(MDCAT Roll No)*

Description

Select Department Wise Issue

Charging of Fee from College

Refusal of Admission on Merit



Registration No.(MDCAT Roll No)* 1234567



Enter a detailed summary of your complaint including all the relevant information

Description

Please enter your complaint details here



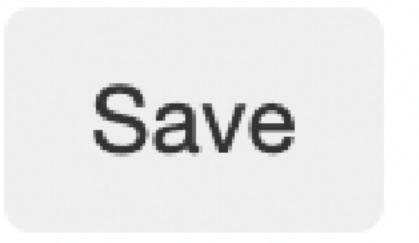
Please attach your relevant documents / all proofs in a combined file

Attachment (if any .jpg,.pdf)

Choose file No file chosen



Click Save Button





A popup will be appeared on the left corner

Success!

Ticket Registered with Ticket ID:PMC-202229-391 and expected Due Date is Feb 15 2022 3:00PM

×



You will receive an SMS and an email regarding your complaint and it's resolution time

Dear Applicant, Your ticket PMC-2022128-10230 has been registered, the expected resolution time is Jan 31 2022 2:00PM For information, please call 03311006191 PMC

From: Complaint Management System | PMC <cms@pmc.gov.pk> Sent: Thursday, February 3, 2022 3:24 PM To: Subject: Acknowledgement: Ticket Registration Confirmation

Dear Applicant,

Your request has been successfully registered with the Pakistan Medical Commission.

The ticket Reference No. is PMC-202223-81 and the expected ticket resolution time is: Feb 7 2022 1:00PM

For further information, please call our 24/7 Helpline 03311006191.

Thank You. Pakistan Medical Commission. <u>www.pmc.gov.pk</u>